



<https://www.artemys.be/job/field-technician-in-cooling-technologies/>

## Field Technician – Cooling Technologies [CLOSED]

### Description

For one of its clients – an international player engaged in the production of electrical devices and sales of related services, who is strongly dedicated to sustainability and digital energy management transition – Artemys is looking for a **Field Technician – Cooling Technologies**, who will be responsible for installing, inspecting, maintaining, troubleshooting, and repairing the company's cooling products and equipment installed at client sites.

Location: **Flemish Brabant**

### Responsibilities

As a **Field Technician – Cooling Technologies**, you will be working with company products and solutions within the cooling range – refrigeration, air conditioners, ventilation units, chillers, and similar. You will be familiar with cooling systems and liquids, and, in addition, you will be responsible for providing technical support to company clients.

### Key responsibilities:

- Instal, inspect, commission, maintain, troubleshoot, and repair a range of cooling products, equipment, and solutions
- Be familiar with and apply related standards of good practice at all times
- Provide technical support to your clients for all products, solutions, and services within the cooling range – give them technical details and instructions about the operation and maintenance of cooling equipment – both on-site and remotely
- Provide technical instructions and guidance to new and less experienced colleagues field technicians
- Analyse faults in equipment and interpret maintenance manuals, using knowledge of systems and electronics to isolate and correct issues
- Provide outstanding customer service; respond to emergency calls and be available for intervention
- Maintain service equipment, tools, and documentation
- Identify sales opportunities and present them to sales teams
- Perform preventive, scheduled and unscheduled maintenance on equipment
- Perform basic audits of clients' electrical systems and equipment
- Document all required information for each site (technical report)
- Research, evaluate, and recommend new products or equipment upgrades that will meet customer needs
- Communicate regularly with team members, the sales team, technical support staff, and management, as well as with clients and subcontractors
- Adhere to all relevant quality and safety measures, policies and guidelines, and ensure their full compliance by all stakeholders
- Use designated digital tools to provide timely reports and perform administrative tasks as required

### Qualifications

#### Technical skills and experience:

### Hiring organization

Artemys

### Employment Type

Full-time

### Duration of employment

Unspecified

### Industry

Energy and automation

### Job Location

Flemish Brabant

### Date posted

13 July 2023

### Valid through

16.11.2023

- Relevant degree in electronics / electricity / mechanics
- Experience in a related field is most welcome
- Fluency in **Dutch** and **French**; knowledge of English is considered a plus
- Certification for working with cooling equipment is a plus
- Technical knowledge of Belgian legal cooling regulations; knowledge of HVAC systems and applicable application software knowledge is preferred
- Proficient computer skills and knowledge of the MS Office suite
- Ability to communicate effectively at various intellectual levels
- Verifiable hands-on technical work experience required
- Relevant experience with critical systems infrastructure equipment (i.e. electrical switchgear, chillers, cooling towers, air handling units, etc.)
- Ability to work independently and within a team
- Ability to handle multiple tasks simultaneously
- Willing to travel on business and training, occasionally and as required
- Flexible and open-minded personality, willing to invest in learning and development

### **Job Benefits**

- A full-time employment contract
- A competitive compensation package with a range of benefits: attractive fixed salary, company car, bonus system, insurance, company phone, monthly fixed expenses,...
- Continuous learning and development opportunities – access to internal L&D programmes, learning on the spot, as well as through online training sessions